

KASE CHRONICLE

THE OFFICIAL
NEWSLETTER OF
STATE SKILL
DEVELOPMENT MISSION

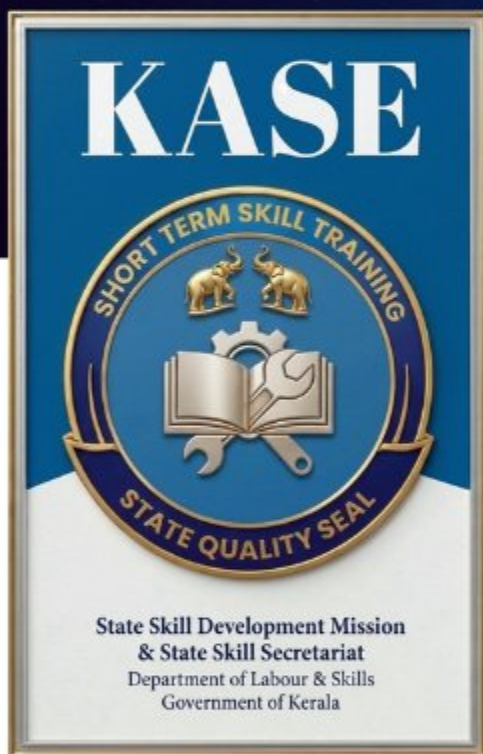
APRIL 2026

VOL 03 ISSUE 04



**KASE LAUNCHES LANDMARK
'ACCREDITATION & AFFILIATION POLICY'
AND STATE QUALITY SEAL**

KASE LAUNCHES LANDMARK 'ACCREDITATION & AFFILIATION POLICY' AND 'STATE QUALITY SEAL' TO STANDARDIZE SKILL TRAINING



In a decisive move to institutionalize quality and transparency in the state's skill development sector, the Kerala Academy for Skills Excellence (KASE) - the State Skill Development Mission under the Department of Labour and Skills - has officially declared its 'State Accreditation and Affiliation Policy'. The landmark event, which also featured the unveiling of the 'State Quality Seal', was inaugurated by Shri. V Sivankutty, Hon'ble Minister for General Education, Labour & Skills, at the Lemon Tree Premier, Thycaud on 11 march 2026.

The policy establishes rigorous and clear benchmarks for skill training centers, focusing on key parameters such as infrastructure, training methodologies, faculty excellence, and industry linkages. As a hallmark of this initiative, the 'State Quality Seal' will be awarded to institutions that consistently meet these defined standards. This certification will empower both candidates and the industry to easily identify and choose premier training centers in the state.

The inaugural ceremony was presided over by Shri. Shanavas S. IAS, Special Secretary (Labour and Skills), and Shri. Sufiyan Ahmed IAS, Managing Director of KASE delivered the Welcome Address. The event was felicitated by delegates, including Shri. Soumya Ranjan, COO of the BFSI Sector Skill Council; Shri. Yuvaraj C, Regional Director of RDSDE for Kerala and Lakshadweep; and Shri. Ayappan R, Head of Academic at NTF. Shri. Malin. M, Manager-Projects KASE delivered the Vote of Thanks.



The program also included detailed technical sessions and discussions led by Shri. Vinod T. V., Chief Operating Officer, KASE and Shri. Anoop P, Manager Skill Convergence, KASE to orient officials and representatives on the implementation of the new Accreditation Policy and the State Quality Seal guidelines.

The event witnessed a massive turnout of over 200 stakeholders from across the state, including Training Service Providers (TSPs), Assessment Agencies, representatives from various Sector Skill Councils, and members of Awarding Bodies. With the collective support of our training partners and industry experts, Kerala is firmly on its way to becoming a premier global hub for skilled talent and vocational excellence.

EMOTIONAL INTELLIGENCE - THE WORKPLACE SKILL SHAPING MODERN ORGANISATIONS

Rising Importance in the Workplace

Recent workplace studies highlight that employers are increasingly prioritising emotional intelligence (EI) alongside technical skills. According to global workforce reports, companies now consider interpersonal capabilities—such as communication, adaptability, and empathy—as critical for team performance and leadership effectiveness. As organisations move toward collaborative and hybrid work models, EI is becoming a key differentiator in hiring and career progression.

Why Organisations Are Investing in EI

Businesses are recognising that emotionally aware employees contribute to stronger team dynamics and better decision-making. Research from leadership and workplace studies indicates that individuals with higher emotional intelligence tend to:

- Handle workplace stress more effectively
- Build stronger professional relationships
- Navigate conflicts with greater maturity
- Contribute to a more inclusive work culture

These capabilities are now seen as essential for maintaining productivity in fast-changing work environments.

Rising Importance in the Workplace

The shift toward people-centric workplaces has expanded the role of emotional intelligence across all levels:

- **Entry-level employees:** Expected to demonstrate adaptability and teamwork
- **Mid-level professionals:** Required to manage collaboration and communication
- **Leaders and managers:** Expected to guide teams with empathy and emotional awareness



This evolution shows that EI is no longer limited to leadership roles—it is becoming a core employability skill across sectors.

Skill Development Trends

Training programmes across industries are increasingly incorporating emotional intelligence modules. Corporate learning platforms and skilling initiatives now focus on:

- Active listening and communication techniques
- Managing workplace stress and pressure
- Building empathy in diverse teams
- Conflict resolution and negotiation skills

Such programmes aim to improve both individual performance and overall organisational culture.



The Skill Takeaway

As workplaces become more collaborative and people-driven, emotional intelligence is emerging as a foundational skill for professional success. It supports not just individual growth, but also team cohesion and organisational effectiveness.

Developing emotional intelligence enables individuals to adapt to change, communicate effectively, and build meaningful professional relationships - making it a critical capability in today's evolving work environment.

SKILL TERM

Emotional Agility

Emotional Agility refers to the ability to navigate one's thoughts and emotions effectively while responding to workplace situations with clarity and intention. It involves recognising emotional patterns, staying composed under pressure, and adapting behaviour based on context rather than reacting impulsively. This skill enables individuals to manage stress, communicate thoughtfully, and build stronger professional relationships, making it increasingly valuable in dynamic and collaborative work environments.



Sector: Cross-Sectoral / Workplace Readiness / Behavioural Skills

SKILL THOUGHT

"Mental intelligence and technical skills will only take you so far in leadership. Emotional intelligence will take you farther."

Daniel Goleman
American Author



KASE ORGANIZES WORKSHOP ON CAREER PATHWAYS, SCHOLARSHIPS & GLOBAL OPPORTUNITIES



The Kerala Academy for Skills Excellence (KASE), the Skill Development Mission of the Government of Kerala, successfully organized a Workshop on Career Pathways, Scholarships & Global Opportunities on March 7, 2026, at Hotel White Dammar, Pappanamcode. Aimed at empowering young individuals with awareness of emerging career prospects and global opportunities, the programme was inaugurated by Shri. V Sivankutty, Hon'ble Minister for General Education, Labour & Skills, Government of Kerala. The inaugural ceremony was presided over by Shri. Vinod T. V., Chief Operating Officer, KASE, who delivered the Presidential Address emphasizing the importance of equipping youth with relevant skills, global exposure, and entrepreneurial orientation to meet the evolving demands of the labour market. Dr. Vinutha H. M., Senior Consultant-KASE, and other KASE officials also graced the occasion, which concluded with a Vote of Thanks by Smt. Reshmi M. B., Manager – HR & Placements, KASE

Designed for youth aged 18–35 years, the workshop served as an informative platform to guide participants on career pathways, overseas opportunities, entrepreneurship, start-up ecosystems, international scholarships, and various State and Central Government schemes available for young adults. The workshop featured a series of technical sessions delivered by experts, including Shri. Subin Das S, Manager – Operations & Strategy, KASE, who spoke on State & Central Government Schemes; Shri. Sarath V. Raj, Entrepreneurship and Management Expert, who delivered a session on Entrepreneurship and Opportunities in the Start-up Ecosystem; and Shri. Anoop P, Manager – Skill Convergence, KASE, who presented insights on International Scholarship Opportunities and Global Education Pathways. Through initiatives like this, KASE continues to strengthen its commitment to guiding and empowering Kerala's youth with the knowledge, skills, and opportunities required to navigate the rapidly evolving global employment landscape.

KERALA LAUNCHES KOTTARAKKARA DRONE R&I PARK TRANSIT CAMPUS AT EZHUKONE



The inauguration of the Kottarakkara Drone R&I Park's Transit Campus at Government Polytechnic College, Ezhukone, marks a significant milestone in Kerala's mission to become a global hub for advanced drone technology. Formally inaugurated by the Hon'ble Minister for Finance, Shri K. N. Balagopal, on March 6, 2026, this facility is a strategic initiative by the Kerala Academy for Skills Excellence (KASE), the State Skill Secretariat, and the State Skill Development Mission.

At the core of this initiative is a dedicated mission to bridge the gender gap in the technology sector through targeted skill development. This launch signifies a robust investment in human capital, transforming the potential of drone technology into tangible, future-ready career opportunities for the youth.



STRENGTHENING INTERNATIONAL TIES: AUSTRIAN IT DELEGATION EXPLORES KERALA'S SKILL ECOSYSTEM

Building bridges, creating opportunities, and empowering talent were the focal points as a distinguished delegation of 25 representatives from leading IT companies in Austria visited India from 23rd to 28th March 2026. The visit was driven by the focused objective of understanding Kerala's dynamic IT and skill development ecosystem while fostering meaningful engagement and networking between Austrian delegates and key Indian stakeholders. As part of the programme, the Kerala Academy for Skills Excellence (KASE) hosted a presentation at Kerala House on 26th March 2026, where Chief Operating Officer Shri. Vinod T. V. showcased the strengths and opportunities within Kerala's skill ecosystem.

The session was attended by Managing Director Shri. Sufiyan Ahmed, Smt. Reshmi M B (AGM – HR & Placements), and Shri. Anoop P (AGM – Skill Convergence). This engagement marks an important step forward in strengthening international collaboration, as Austria presents significant potential in areas such as skilled migration, dual vocational training, and dual degree programmes. Simultaneously, such exchanges open avenues for Austrian IT firms to explore partnerships, joint ventures, and collaborations with Kerala-based startups, creating opportunities to generate high-quality employment and retain top-tier talent within the state.



തൊഴിൽ നൈപുണ്യത്തിന് പുതിയ ഉണർവ്: കേരളത്തിലെ ഐ.ടി.ഐ വിദ്യാർത്ഥികൾക്കായി അന്താരാഷ്ട്ര ബേക്കിംഗ് വർക്ക്ഷോപ്പുകൾ സംഘടിപ്പിച്ചു

കേരളത്തിലെ വിവിധ സർക്കാർ തൊഴിൽ പരിശീലന കേന്ദ്രങ്ങളിലെ വിദ്യാർത്ഥികളുടെ പ്രായോഗിക നൈപുണ്യവും സാങ്കേതിക വിജ്ഞാനവും വർദ്ധിപ്പിക്കുന്നതിനായി ബേക്കിംഗ് മേഖലയിൽ പ്രത്യേക ഏകദിന വർക്ക്ഷോപ്പുകൾ വിജയകരമായി സംഘടിപ്പിച്ചു. 2026 മാർച്ച് 16-ന് കൊല്ലം ചന്ദനത്തോപ്പ് ബി.ടി.സിയിലും, മാർച്ച് 17-ന് തിരുവനന്തപുരം വർക്കല ഗവൺമെന്റ് ഐ.ടി.ഐയിലും, മാർച്ച് 18-ന് തിരുവനന്തപുരം കഴക്കൂട്ടം വനിതാ ഐ.ടി.ഐയിലുമാണ് പരിശീലന പരിപാടികൾ നടന്നത്. ജർമ്മനിയിലെ സീനിയർ എക്സ്പെർട്ട് സർവീസ് പ്രോഗ്രാമിലെ മാസ്റ്റർ ബേക്കർ ആൻഡ്രിയാസ് കുപ്പ്, ലേൺ ഫോർ ലൈഫ് എംപവർമെന്റ് പ്രോജക്ട് ഡയറക്ടർ മൈക്കൽ മിഡ് എന്നിവരടങ്ങുന്ന വിദഗ്ധ സംഘമാണ് പരിശീലനത്തിന് നേതൃത്വം നൽകിയത്. വർക്കല സൈറ കഫെ ഡയറക്ടർ ബ്രൈഗിഡ് സൈറ, കേരള കോർഡിനേറ്റർ സ്റ്റേഫാൻ ഡീവനർ എന്നിവരും ഈ ഉദ്യമത്തിൽ പങ്കാളികളായി. ബേക്കിംഗിലെ അടിസ്ഥാന തത്വങ്ങളും നൂതന സാങ്കേതിക വിദ്യകളും

ഉൾപ്പെടുത്തിയുള്ളതായിരുന്നു ഈ പരിശീലന പരിപാടി. ബേക്കിംഗ് ചേരുവകളുടെ ഉപയോഗം, കൃത്യമായ അളവുകൾ, അടുക്കളയിലെ ശുചിത്വവും സുരക്ഷാ മാനദണ്ഡങ്ങളും എന്നിവയെക്കുറിച്ച് വിദ്യാർത്ഥികൾക്ക് വിശദമായ അറിവ് നൽകി. പ്രായോഗിക പരിശീലന വേളയിൽ വിദ്യാർത്ഥികൾ നേരിട്ട് 'പ്രെറ്റ്സൽസ്' (Pretzels) തയ്യാറാക്കുകയും, മാവ് തയ്യാറാക്കുന്നത് മുതൽ അത് അലങ്കരിക്കുന്നത് വരെയുള്ള വിവിധ ഘട്ടങ്ങളിൽ വിദഗ്ധ പരിശീലനം നേടുകയും ചെയ്തു. ട്രെയിനർമാരുമായി സംവദിക്കാനും സംശയനിവാരണം നടത്താനും വിദ്യാർത്ഥികൾക്ക് ലഭിച്ച ഈ അവസരം അവരുടെ ആത്മവിശ്വാസം വർദ്ധിപ്പിക്കുന്നതിനും ബേക്കിംഗ് മേഖലയിലെ ആഗോള നിലവാരത്തെക്കുറിച്ച് കൂടുതൽ മനസ്സിലാക്കുന്നതിനും സഹായകമായി. വിദ്യാർത്ഥികളിൽ സർഗ്ഗാത്മകതയും തൊഴിൽപരമായ മികവും വളർത്തിയെടുക്കുന്നതിൽ ഈ വർക്ക്ഷോപ്പുകൾ വലിയ വിജയമായിരുന്നു.



EMOTIONAL INTELLIGENCE AT WORK: THE HIDDEN STRENGTH BEHIND STRONG TEAMS

In today's fast-moving office environment, emotional intelligence is becoming just as important as technical ability. It helps employees understand themselves, connect with others, and respond wisely in everyday workplace situations. As teams become more diverse, hybrid, and communication-driven, this skill is helping shape healthier and more productive workplaces.

What emotional intelligence means

Emotional intelligence is the ability to recognize, understand, and manage emotions — both your own and those of others. It includes self-awareness, self-control, empathy, and the ability to maintain strong professional relationships. A person with high emotional intelligence does not simply react; they think, listen, and respond with purpose.

Why it matters in the office

A workplace runs smoothly when people communicate clearly and respect one another. Emotional intelligence helps reduce misunderstanding, improve teamwork, and create a more positive office culture. It also supports conflict resolution, because emotionally intelligent employees are more likely to stay calm and look for solutions instead of adding tension. This skill is especially valuable for leaders. Superiors who understand emotions can motivate their teams better, build trust more easily, and guide people through pressure and change. In many cases, emotional intelligence becomes the quiet strength behind strong leadership.



The core parts of emotional intelligence

Emotional intelligence is usually made up of four main parts:

- Self-awareness, knowing your own emotions and behavior.
- Self-management, controlling impulses and staying calm.
- Social awareness, noticing how others feel and respond.
- Relationship management, building trust and cooperation with others.

These four areas work together to help employees handle daily challenges more effectively. They make it easier to communicate, collaborate, and stay professional even in difficult situations.



How to develop it

The good news is that emotional intelligence can be improved with practice. Listening carefully, accepting feedback, and pausing before reacting are simple but powerful habits. Taking time to reflect on your own behavior also helps you understand how your emotions influence your work.

Other helpful steps include observing how people respond to your words, showing patience during disagreements, and trying to understand different perspectives before making judgments. Even small efforts like maintaining eye contact, using respectful language, and staying calm under pressure can strengthen emotional intelligence over time.

Emotional intelligence in daily work

In everyday office life, emotional intelligence shows up in many small but important ways. It helps a person handle criticism without becoming defensive, support a colleague who is stressed, or speak politely during a difficult meeting. It also helps employees adapt to change, which is especially important when deadlines are tight or work processes shift suddenly.

Teams benefit when members understand one another's moods, strengths, and concerns. People feel more comfortable sharing ideas, asking questions, and solving problems together. This creates a work environment where cooperation feels natural and productivity grows more steadily.

A skill for long-term success

Emotional intelligence is not only useful for managing emotions. It also helps build confidence, trust, and professionalism. Employees with strong emotional intelligence are often seen as reliable, approachable, and balanced, which makes them valuable in any workplace. As organizations continue to change, the demand for emotionally intelligent people will only grow. Technical skills may help someone get started, but emotional intelligence often helps them grow, lead, and succeed in the long run.

Conclusion

Emotional intelligence is one of the most powerful workplace skills because it improves both performance and relationships. It helps employees communicate better, manage pressure, solve conflicts, and work as a team with greater ease. In the modern office, where people and ideas must work closely together, emotional intelligence is not just an advantage - it is an essential skill for lasting success.

In a workplace that values trust, teamwork, and growth, emotional intelligence remains one of the strongest qualities a person can bring.



Department of Labour and Skills
Government of Kerala



SCAN TO
VISIT OUR
WEBSITE

FOLLOW US ON



KASE

KERALA ACADEMY FOR SKILLS EXCELLENCE

Skill Development Mission of Government of Kerala

കേരള അക്കാദമി ഫോർ സ്കിൽസ് എക്സലൻസ്

KERALA ACADEMY FOR SKILLS EXCELLENCE

3rd Floor, Carmel Towers, Cotton Hill, Vazhuthacaud,
Thiruvananthapuram, Kerala 695014
Email: kase.kerala@gmail.com, Website: www.kase.in
Phone: 0471 2735949, 2735856